

DELIVERY SCHEDULE: November 2013

	<u>Normal Service</u>	<u>Emergency Service</u>
Sealed Units		
	5 working days	Next working day
Standard units		
Units no greater than 3m ²	5 working days	As agreed
Units greater than 1600mm x 3210mm	7 /10 working days	Not available
Stain and bevel designs	10 working days.	As agreed
Shaped units	5 working days	As agreed
Undersize units	5 working days	As agreed
Georgians, (Standard Design)	5 working days	As agreed
Leads, (Standard Design)	5 working days	As agreed
Georgians, Leads (Non-Standard Design)	7-10 working days	As agreed
Gold Quadra, (Standard Design)	10 working days	As agreed
Activ	5 working days	Next working day
Argon Gas units	5 working days	Next working day
Softcoat units	5 working days	As agreed
Ceramic Units	12 working days	As agreed
Ceramic Units/Insulated panels	15 working days	As agreed
Silicone & Heatsoaked Units	10 working days	As agreed
Fire Glass units	As agreed	As agreed
Clearshield	7 Working days	As Agreed
Eco Slim Range	10 working days	Not available
<i>Cut off time</i>	<i>12pm</i>	<i>12pm</i>
Single Toughened		
Standard Toughened no greater than 2400 x 3210mm	3 working days	Next working day
Toughened over 3210mm long	As agreed	As agreed
Toughened over 2400mm x 3210mm	As agreed	As agreed
Shaped Toughened	3 working days	3 working days
Ceramic	10 working days	As agreed
Heatsoaked	10 working days	As agreed
Customer own	As agreed	As agreed
Edgeworking	As agreed	As agreed
<i>Cut off time</i>	<i>12pm</i>	<i>12pm</i>

*Note: For deliveries from Beckton please allow two extra days.

Order Details

Please quote width measurement first on all orders.

Templates should be of good quality (i.e. hardboard) and to the correct size All shapes should be viewed from outside

Quality issues should be reported within 5 days of receipt of goods. The company reserves the right to inspect all Units following delivery

Any duplicated purchase orders are liable to be paid in full by our customers – if you need to resend any amended orders please clearly identify that this is a re-faxed purchase order and not to duplicate.

It is the responsibility of you the customer to check your order acknowledgement, failure to do so will result in the invoice to be paid in full.

PLEASE NOTE THAT WE ARE ONLY ABLE TO OFFER A RESTRICTED SERVICE TO SOME AREAS DELIVERIES OUT OF AREA ARE SUBJECT TO A DELIVERY CHARGE – P.O.A

Please contact your Sales Executive for details.

Lead times may vary depending on production limitations.